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EMISSIONE		VERIFICA	APPROVAZIONE
ASQ		DIR	DIR
MOTIVO DELLA REVISIONE			
11/01/10:	Issued		
22/01/13:	Magazine vesta graphics		
30/10/17	New issue		

COMMUNICATION TO ALL PERSONNEL

The fundamental purpose of PRIMAMEC S.r.l. is to keep itself flexible and ready to respond to every request, so it is committed to providing products and services in accordance with UNI EN ISO 9001-2015 standards, with the aim of meeting customers' expectations.

This important goal, is achieved through:

Customer Orientation

We place our internal and external Clients' expectations at the center of our activities. Customer satisfaction and loyalty to our enterprise, are the main indicators of our success.

Result Orientation

For PRIMAMEC S.r.l., offering quality service, superior to competitors, is the key to permanently achieving an excellent business results, which are the result of constant attention to our Customers', Collaborators' and Suppliers' needs.

Management and consistency in objectives

We operate in a structured and systematic manner, in harmony between departments.

We achieve excellent performance through the recognition of quality as a managerial guideline and with the commitment of our Management and all Employees.

Process-oriented management

Consistency in process orientation and process evaluation ensures that we achieve our goals quickly through the optimal use of resources. Decisions are made on the basis of facts and strategic directions.

Staff growth and participation

Each of us determines the quality and success of our own performance.

Through active participation, we promote qualified female employees who are able to operate with full autonomy and responsibility.

Continuous learning, innovation and improvement

Through creativity and learning, female employees continuously increase their skills.

Our continuous improvement process is based on both the use of targeted methodologies and the effective exchange of knowledge.

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Partnership creation

The concrete and lasting partnership with our Suppliers, ensures us reliable business relationships characterized by constant mutuality of purpose.

Health and safety

Safeguarding the health and safety of workers constitutes a primary value, assiduous commitment and constant component of our mission.

The implementation of these principles takes place through the constant investment of resources, continuous improvement of performance and reliability of processes in compliance with the legislation dictated on the subject.

Responsibility toward the community

Environmental and social competencies create trust in the community.

Safeguarding natural resources throughout the life cycle of our products and planning targeted Corporate Social Responsibility activities increase credibility and esteem for us.

PRIMAMEC S.r.l., is always committed producing with less environmental impact and investing resources in the development of new technologies and the use of environmentally sustainable product.

Funo di Argelato

20/11/2017

Direction

Ing Lapi. Alessandro